

Proven Experience. Reliable Solutions. Better Results.

For over 20 years, UB West has helped multifamily communities simplify utility management, reduce costs, and improve performance with solutions built on service, accountability, and trust.

20+
YEARS

20+ YEARS OF PROVEN RESULTS

Over two decades of hands-on experience refining the processes, support, and operational workflows multifamily communities rely on every day.

OUR CORE SOLUTIONS



UTILITY BILLING

Accurate utility cost allocation backed by responsive customer service and dedicated support teams.

- Accurate billing and allocations
- Resident and management inquiry handling
- Partnered support with onsite teams
- Clear, easy-to-understand billing for residents



BILL PAY

Streamlined utility invoice management designed to reduce administrative workload and improve payment accuracy.

- Invoice review and verification
- Timely payments to providers
- Reduced late fees and disruptions
- Less workload for onsite teams



UTILITY AUDITS

Comprehensive utility audits that identify billing discrepancies, recovery gaps, and operational inefficiencies.

- Identify billing errors
- Uncover recovery opportunities
- Ensure accurate cost recovery
- Detailed reporting and recommendations



BENCHMARKING

Data-driven utility benchmarking that helps properties compare performance, identify trends, and uncover opportunities for improvement.

- Compare property performance
- Identify trends and outliers
- Portfolio-level insights
- Data-backed decision making

WHY MULTIFAMILY TEAMS CHOOSE UB WEST



REAL PEOPLE. REAL SUPPORT.

Dedicated teams for residents and management who are responsive and easy to reach.



ACCOUNTABILITY YOU CAN TRUST.

We partner with onsite teams and take ownership to deliver the best results.



ACCURATE BILLING. TRANSPARENT REPORTING.

Clear, easy-to-understand billing and reporting you can count on.



OPERATIONAL SUPPORT THAT MAKES A DIFFERENCE.

We handle the complexities so your onsite teams can focus on residents.



PROVEN RESULTS. LASTING PARTNERSHIPS.

Consistent performance and long-term relationships built on trust.



EXPERIENCE THAT MATTERS.

20+ years of serving multifamily communities across the U.S.



LET'S TALK.

Let us show you how our core solutions can simplify your utility operations and improve results for your community.



1-888-676-1566



www.ubwest.com

